

The UK's Leading
**Conflict Management &
Staff Protection System**

staffguard.co.uk



Up to 20% Off
Employers Liability Insurance.





The cutting edge StaffGuard™ Conflict Management System is protecting staff in over 14,000 sites nationwide. These belong to many of the UK's leading retailers, licenced betting shop operators and other high street outlets.



The system is supported by our fully accredited conflict management centre and SIA licenced team of expert conflict management operators. We provide support 24/7/365 to quickly de-escalate any conflict situations, threats to staff and loneworker issues, via our real time high definition video and crystal-clear audio link.

StaffGuard™ is the only solution you need to protect your staff and lone workers against violent and abusive customers, criminal gangs and aggressive shoplifters.

How StaffGuard™ works to protect your staff.

The StaffGuard™ controller is mounted on a wall at the back of the sales area and then connected and programmed into your IT or telephone network. Very quick and simple to install and easy to operate.

Each member of your staff will be fully trained and given a remote fob or wristband that incorporates the StaffGuard™ alert button.

If a staff member feels vulnerable to attack, ill or simply threatened in any way, they can press the alert button and activate the StaffGuard™ Controller. This will then contact our Conflict Management Centre (CMC) and show that connection is being made by the flashing blue LED.

Once connection is made and our CMC operators are listening a static bright red LED will show to indicate this. If your system also has CCTV built in, pressing the alert button will also activate a video stream to enable our CMC operator to see exactly what's happening in real time via high definition cameras.

After quickly assessing the situation, the CMC operator will respond with, "Security, which service do you require?"

At this point, most troublemakers will leave the building which defuses the situation and enables your member of staff to end the call to our CMC. If the situation persists we immediately notify the relevant emergency service who will respond accordingly.

A proven track record of success.

Our highly trained personnel have many years of experience that enables us to deliver proven and quantifiable results.

Our team have resolved thousands of conflict management situations, accidents and sickness incidents over many years. They have intervened numerous times to ensure that the safety of staff is maximised and that they are fully protected every day of the year.

“

115 retail colleagues are attacked every day, including weekends, in their place of work.

This abuse is becoming more severe with weapons, particularly knives, posing a more significant threat than ever before.

Over 42,000 violent incidents were recorded and more than £700 million was lost to customer theft alone.

These figures show nothing like the true scale of the problem as many events go unreported.

”

Helen Dickinson OBE, Chief Executive,
British Retail Consortium

Crime Survey 2019



A range of solutions to meet a variety of needs

The StaffGuard™ Conflict Management System is constantly being developed and offers a number of options designed for different market sectors.



StaffGuard™ Analogue/Plus

The original StaffGuard™ analogue unit connects to any PSTN line and signals via the PSTN line to our Conflict Management Centre.

Product features:

- Attractive slimline white impact resistant enclosure
- 4 inputs (fob, intruder/fire alarm, man down)
- 1 output (CCTV integration)
- 1 programmable remote switching output (security fog, forensic waters)
- Multiple programmable fobs/wristbands
- Bi-directional audio path
- High volume integrated speaker
- High sensitivity boundary microphone
- Optional CCTV integration interface



StaffGuard™ IP Gateway

To convert the original StaffGuard™ analogue unit to IP, we have developed a high quality IP Gateway that simply converts the analogue signal from PSTN to a digital SIP profile. This enables an affordable connection onto your IP network with an immediate return on investment.

Product features:

- Easy to use 1 port analogue telephone adapter
- Advanced VOIP functionality
- Supports 1 SIP profile through a single FXS port and a single 10/100Mbps port
- TLS and SRTP security encryption
- Supports a wide range of caller ID formats



StaffGuard™ vIP

StaffGuard™ vIP™ is the latest product to join the StaffGuard™ range and offers full network connectivity and full on-board digital signal processing. The unit uses cutting edge technology and standards for communication.

Product features:

- Attractive updated design - white slimline impact resistant enclosure
- Multi -status LED indication showing:
 - Network connection status.
 - Alarm/data activation status
 - Audio verification/listen in mode active
 - GSM live and logging status
 - Remote trigger activation status
 - Power connection status
- 8 digital inputs (fob, intruder/fire alarm, man down)
- 1 dedicated open collector output
- 2 programmable remote switching outputs (security fog, forensic markers, door controls etc.)
- Front and rear tamper facility
- Multiple programmable fobs/wristbands
- Bi-directional audio path
- Adjustable high volume integrated speaker
- Adjustable high sensitivity boundary microphone
- Remote configuration tool
- Remote SNMP monitoring facility
- Optional CCTV integration interface and built in camera



Smart Building Connectivity

StaffGuard™ vIP has full ZigBee connectivity enabling full control of your smart building via our ZigBee Smart Hub. This allows us to integrate ZigBee fully connected remote fobs, lighting controls, energy controls, environmental monitoring and other smart controls that meet the ZigBee standard.



StaffGuard™ Mobile Active Portable Conflict Management

To extend our StaffGuard™ Conflict Management service to remote users, we have introduced the StaffGuard™ Mobile GPS tracking unit. This is a fully integrated device that sits on our Conflict Management Centre alarm receiving platform and enables you to communicate directly with our Conflict Management team of skilled operators.

Product features:

- Dimensions: 77 x 47 x 20 (mm)
- Weight: 76g
- 2G/3G/4G connectivity
- IP 65 rated
- 180 hours standby mode
- 20 hours normal mode
- Internal microphone
- Internal speaker
- Power, network and GPS status indicators
- 3 axis accelerometer
- 2.5-meter location accuracy
- Accessories:
 - Battery
 - USB charging cable
 - Lanyard
 - Travel adaptor
 - Optional accessories include magnetic charging unit, spare battery



StaffGuard™ Man Down Watchdog

The StaffGuard™ Watchdog is a detector that sets off an alert when no movement is detected within a designated area. Once no movement has been detected for a pre-set amount of time, it initiates an alarm within the StaffGuard™ unit.

This is an excellent addition to both StaffGuard™ models. It gives your staff reassurance that if they are attacked or fall ill within your site, then the StaffGuard™ CMC team will be alerted and will respond automatically raising the alarm if required.

To find out more about StaffGuard™ or book a FREE demonstration contact us today.

01623 649013 | info@linkintegrated.com | www.staffguard.co.uk

StaffGuard™ Accessories

Boost your security and keep staff safe with these innovative additions



Extension RF Speaker Microphone

The StaffGuard™ Extension RF Speaker Microphone is an extension to the StaffGuard™ and StaffGuard™ vIP models controllers. It offers an extension to the range of the remote fobs and wristbands, and delivers crystal-clear two-way audio.



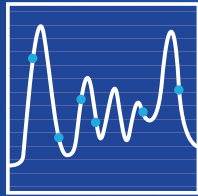
Extension Speaker Microphone

The Extension Speaker Microphone is an extension to the StaffGuard™ and StaffGuard™ vIP controllers. It offers an extension to the two-way audio facility, and allows StaffGuard™ and StaffGuard™ vIP to deliver crystal-clear two-way audio into other areas of the building.



Extension Speaker

The Extension Speaker enables the StaffGuard™ and StaffGuard™ vIP to deliver local extensions to the sound delivery.



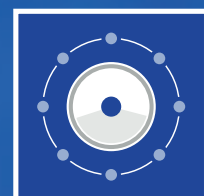
Radio Frequency Extender

The radio frequency extender enables radio cold spots to be identified and covered with the addition of the radio frequency extender. This ensures that the remote key fobs and wristbands have full radio coverage throughout larger sites or those where there may be frequency clashes.



Extension Microphone

The extension microphone enables StaffGuard™ and StaffGuard™ vIP to listen in to sensitive areas where the delivery of audio may not be a valid option i.e. saferooms etc.



8 Channel Speaker Multiplexer

Our 8 Channel Speaker Multiplexer enables the remote connection of up to 8 additional extenders to both StaffGuard™ models to ensure that radio frequency range or two-way audio is never a problem.



PA System Interface

Our PA Interface enables us to connect the StaffGuard™ and StaffGuard™ vIP models to your existing on-site public address amplifier or music system. This ensures that audio can be provided right across your site. When the StaffGuard™ alarm is set off, your PA sound is cut to enable our CMC operator to listen in. Our security announcement will then be made through your sitewide PA system.



Behavioural Analysis Camera

Utilising an advanced deep learning stereo imaging algorithm adapted by Link Integrated we are able to analyse targets behaviour and detect such activity as people falling over/man down events and loitering. By utilising this technology the detection rate is extremely high which in turn minimises false alarms.



Audio Aggression Detector

Utilising a microphonic detector with advanced audio analytics StaffGuard™ and StaffGuard™ vIP are able to detect an increase in verbal aggression which normally precedes a physical attack enabling the system to alert our remote Conflict Management Operators who in turn will manage and decelerate the situation.



Reporting

We offer an extensive range of reports which can be fully customised to meet your requirements and can be delivered automatically via a file download.



Up to 20% Off Employers Liability Insurance.
Contact us to find out how.

Get in touch.

Install StaffGuard™ on your premises today and protect your staff.

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