## JORGENSEN AFTER SALES TEAM

We are all dedicated to providing the best possible service



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JORGENSEN **AFTER SALES** SERVICE



# JORGENSEN SERVICE SOLUTIONS

After sales is an important part of our business to optimize our customers' equipment

#### **OUR APPROACH**

**1. Service availability** Prompt service every day, all year round

**2. Service reliability** Accurate and dependable service

**3. Service persistency** "We refuse to give up until the problem has been solved"

**4. Service mindedness** Fair, competent and co-operative approach







#### SERVICE

- Service installation
- On-site project support
- Optimization/performance agreement
- Troubleshooting
- Remote support

## MAINTENANCE

- Preventive maintenance
- Scheduled maintenance
- On-site review
- Service agreement
- Maintenance support



#### SPARE PARTS

- Original spare parts
- Product life cycle spare parts support
- World wide delivery
- Skilled technical support
- Option: spare parts maintenance





### TRAINING

- On-site training for machine operators
- On-site training for maintenance operators
- Specified product training course
- Training course at Jorgensen
- Class room training